

In Room Visit Guidelines: Revised September 2, 2020

Pembina Place Mennonite PCH

Visiting Hours have changed to 10:00 am until 8:00 pm – 7 days a week

WHO CAN VISIT INSIDE THE FACILITY

- Only “Designated Family Caregivers” are allowed to visit. No other guests are allowed to attend with a designated visitor as a guest. The POA must fill out and return the “Designated Family Caregivers Form”. Those listed will have their existing proxy cards re-activated for entry.
- We will allow up to 4 persons listed as “Designated Family Caregivers”, only 2 designated family caregivers will be allowed entry at any one time to visit.

IN ROOM VISIT GUIDELINES

- You will be screened upon entry. If you are feeling ill do not enter the PCH!
 - Screening includes answering Covid-19 screening questions
 - Sanitize your hands
 - Sign in & out each time (bring your own pen)
 - Your temperature will be taken
- Visitors must bring and wear a mask and we also recommend an eye shield. These items must be worn during the entire visit. If you do not bring a mask you will not be allowed to enter. Masks are not to be removed at any time while visiting. This also include when visiting outdoors.
- We need to stress after screening, go directly to the residents room. Do not enter common areas, dining areas, kitchen, or other residents’ rooms. Do not stop to talk to other residents or their families.
- If your loved one is not in their room, please use the Nurse Call Bell to get assistance.
- If you have urgent care issues to discuss with a Nurse, use the call bell in the residents’ room and a Nurse will come. If non-urgent, contact Nursing Station by phone at a later time.
- Use hand disinfectant before and after contact with your resident.
- If a designated family caregiver normally helped in assisting a resident to eat lunch or dinner, they can continue to assist in the main dining rooms at Pembina Place as long as the 6’ of social distance from other residents can be maintained. This is at the discretion of the nursing.
- Food items are allowed to be brought for your visit. Non-perishable items in a wipe able container or a perishable item for the Resident to eat during your visit. Visitors are not allowed to purchase food from the kitchen.
- Mail and Drop off procedures have changed. There will no longer be a 72 hour hold on items. Items will be disinfected at screening station prior to entering the building. We will continue to allow drop off if family is not visiting. The items will be wiped down and delivered to the resident the same day.
- Visitors can use the Residents washroom or the public washroom on the main floor.
- Until October 1, you may take your loved one out to the courtyard area facing Nassau Street or walk around the area. Please let your nurse know if you do this.

Children under the age of 18 are not allowed to come for in room visits but can still come for outdoor and indoor booked visits.

Failure to follow these guidelines will result in a suspension of in room visits