

January 8, 2021

IN DOOR VISITS REOPENING AT PEMBINA PLACE

Dear Residents and Families:

The renovations and infection control safeguards are nearing completion for the **In Door** visit room at Pembina Place PCH and we are now preparing for Designated Family Caregiver visits.

START DATE AND VISITING DAYS AND HOURS

- We anticipate In Door visits will commence the week of January 18th.
- **You must make an appointment for these visits by using the online booking system on our website www.bethania.ca**
- The In Door visits will be on the 2nd floor in the former Friendship room area. Visitors can park on Nassau which has a 2 hour parking zone.
- The days and times for visits are subject to change due to availability of staff resources, in the event of a COVID or influenza outbreak, or at the direction of the Chief Provincial Public Health Officer.

WHO CAN VISIT?

- Only the two “Designated Family Caregivers” on our current list can come for In Door visits.
- We will allow both Designated Family Caregivers to visit at the same time.
- Other non-designated family, friends and general visitors are encouraged to stay connected by working with the Resident’s family contact to book virtual online visits.

IN DOOR VISITATION GUIDELINES

With the significant level of community-based infections, the potential risk of COVID transmission for residents and our staff from visitors is high. We must therefore take every possible precaution ensuring infection prevention & control guidelines are followed. Failure to comply with these conditions will result in visitors being asked to leave and could affect future visiting privileges.

1. Visitors will use the elevator and proceed to the 2nd floor and follow the signs to the visitor entrance. You will be greeted and screened by our staff upon entry. Visitors will be denied entry if they seem ill or answer “yes” to any of the COVID-19 screening questions. You will also have to sanitize your hands and sign in each time indicating which resident you are visiting (please bring your own pen). This record is important if we need to conduct contact tracing should a positive case develop among residents or staff.
2. If you are feeling ill and/or have the following symptoms such as sore throat, recent fever, cough, shortness of breath, runny nose in addition to muscle aches, extreme



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- fatigue, headache, diarrhea and vomiting. Have been exposure to positive COVID persons, live with someone that is awaiting a covid test result or have been tested themselves should not attempt to visit. .The lives and well-being of our residents and staff depend on your truthfulness during screening.
3. We will provide Visitors with a medical grade mask that must be worn during the entire visit. If you take your mask off during your visit, you will be asked to leave.
 4. Please do not bring food or drinks for your visit. We will continue with our “drop off and quarantine” procedures for these and other items at the front desk on the main floor.
 5. Visitors can use the washroom on the main floor of 285 Pembina.

We ask that you distribute a copy of this memo to your other designated family caregiver and that you check our website on a regular basis www.bethania.ca.

We look forward to welcoming you back to enhance the care and quality of life of our residents during these difficult times.

Should you have any questions on the above, please contact Dianne Nixdorf at Dianne.Nixdorf@bethania.ca

With best regards,

Gary J. Ledoux, CEO,
The Bethania Group