

VISITATION ROOMS

Recognizing the important role that ongoing connection with family and loved ones plays in the health and well-being of residents **we are now open to family, friends and clergy who would like to schedule a visit. Please book an appointment using the online booking application located on the Bethania Group website.**

Frequently asked Questions:

How many visitors will be permitted at a time? *2 visitors, please no interchanging of visitors during scheduled appointment.*

How often am I able to book? *As many times as you wish, bookings are on a first come first serve basis; appointments monitored to ensure there is an equitable visitation schedule.*

Is there an age restriction for visitors? *No age restrictions. Children under the age of 2 years are required to sit on the adult's lap at all times.*

If I bring my grandchild, does he/she count as number of visitors? *Children under the age of two will not be included in the total number of visitors.*

At what age do children have to wear a mask? *Children 5 and older will be required to wear a mask.*

Am I able to bring items to the visit? I.e. clothing, flowers *No. If you have items you wish to bring, they must be dropped off at the main entrance.*

Where is the Visitation Rooms?

Bethania *The visitation room entrance is located at the link between BethaniaHaus apartments and Bethania Personal Care Home off Kimberly. Parking available on the gravel side of the parking lot on your right.*

Pembina Place *The visitation room is located on the second floor; you do not need a proxy card to go to the 2nd floor. You must report to the main floor reception for screening, please indicate purpose of your visit being "scheduled appointment in the Visitation Room".*

Visitors will follow precautions, including:

- Hand hygiene upon entry to facility and before/after contact with healthcare workers or healthcare environment.
- Wear a mask at all times, a mask will be provided by the home.
- No eating or drinking while in the facility.
- Maintain physical distance of six feet, two meters at all times.