



# THE BETHANIA GROUP

"Bethania, a Mennonite Organization, provides compassionate, outstanding long term care and affordable housing for seniors."

April 7 , 2026

## **Update : Bethania MPCH Sewer Issue**

Dear Resident, Family Member or Substitute Decision Maker:

As we informed you on April 2, a sewer pipe located in the crawl space had broken, which has resulted in localized seepage in part of the basement and resulting in an intermittent sewage odor being noticeable in the building.

The restoration company has been on site since Thursday and has completed the initial clean-up of the basement area, however, there is much more to do. There will be a lingering slight odor on the main floor of Bethania PCH until the crawl space is completely cleaned out and deodorized. To address the odor, you will notice air scrubbers throughout the common areas and the wings which are affected.

Please be assured there is no risk to resident safety, and we continue to monitor the air quality and maintain it to the best extent possible during this process.

As we need to relocate our Finance team from the basement to various spaces on the main floor and set up their equipment and records, there will be short term delays in providing answers for financial enquiries and paperwork. We understand that this may be inconvenient, and we appreciate your patience and understanding as we continue to work toward resolving the issue. We will continue to provide updates as needed.

If you have any questions or concerns, please do not hesitate to contact Doris Furtado,

Director of Care at [doris.furtado@bethania.ca](mailto:doris.furtado@bethania.ca). or Gary Ledoux, CEO at [gary.ledoux@bethania.ca](mailto:gary.ledoux@bethania.ca)

Please keep our Residents and Staff in your thoughts and prayers.

Gary J. Ledoux  
CEO, The Bethania Group

Doris Furtado, RN  
Director of Care